



2015-2016 Student Affairs Assessment Plan

Department: Watkins Health Services

Watkins Health Services Student Survey

Divisional Mission

To engage the KU community in services and programs that complement academic goals and enhance quality of life.

Departmental Mission

Watkins Health Services (WHS) supports the student's learning experience through the delivery of high quality affordable healthcare services and innovative programs that promote the health and wellness of the students, University, and community.

Departmental Student Learning Outcomes

Students who utilize or interact with services and programs provided by Watkins Health Services will be able to...

1. Recognize the relationship between health and one's capacity to meet academic and personal goals.
2. Recognize prevention measures to avoid health issues/ injury in the future.
3. Acquire and use information that will enable them to manage aspects of personal healthcare.

Description of Service/Program Area

The Watkins Health Services Student Survey is distributed across campus with the intent to assess the experience and learning outcomes of those using WHS, along with the reasoning behind those students not using services available on campus.

Service/Program Student Learning Outcome(s)

Students using services available at Watkins Health center will be able to...

- Recognize how maintaining good health and wellness positively impacts personal and academic goals (1)

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- Use preventative health information to prevent health issues/ injury in the future (2)
- Acquire and use health information to manage aspects of personal healthcare (3)

Divisional Student Learning Outcomes: *Check all that apply*

- Knowledge Acquisition
- Cognitive Complexity
- Intrapersonal Development
- Interpersonal Competence
- Humanitarianism & Civic Engagement
- Practical Competence

Project Specifics

Project Title: Watkins Health Services Student Survey

Purpose of the project: To assess student's satisfaction with services along with assessing student's ability to connect prevention and maintenance of personal healthcare with academic success.

Assessment method(s): anonymous survey distributed across campus both electronically and in paper form, to collect a convenient sample of KU students. Questions will comprised of qualitative and quantitative questions to further measure weather or not students are making the connections our student learning outcomes are looking for.

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Timeline/frequency: Survey will begin early/ late April and will run until the end of the spring semester.

Population/Sample: KU students at the under graduate and graduate level, both users and non-users of Watkins Health Services.

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Special challenges to this assessment:

- Ensuring we get a significant random sample size based on KU enrollment.
- Collecting sufficient answers for open ended questions
- Survey will be distributed and collected by the WHS Student Health Advisory Board (SHAB). This creates limitations considering schedules and conflicting commitments (school, personal life, work, etc.)

Use to inform current practice: Results can help Watkins Health Services better understand if students are making the connection between personal health and academic success, while also measuring student use of preventative health practices, and proper managing of personal healthcare. If we find students aren't able to make these connections, we need to be better at communicating these ideas across the entire campus community, especially during professional interactions between Watkins Health Center Staff and KU students. If we find students are making these connections, we can use the qualitative responses to better understand how these connections are being made, and focus our education efforts in areas there may be gaps. By having students that are non-users of Watkins Health Center answer questions on our student learning outcomes, we can use this information as comparative data. This information can identify if students are receiving this education elsewhere, and if so, at what rate are they using that information compared to WHS users.

Plans for reporting results: Annual Report, WHS staff, Student Health Advisory Board, WHS Website.

CampusLabs Used: Yes No